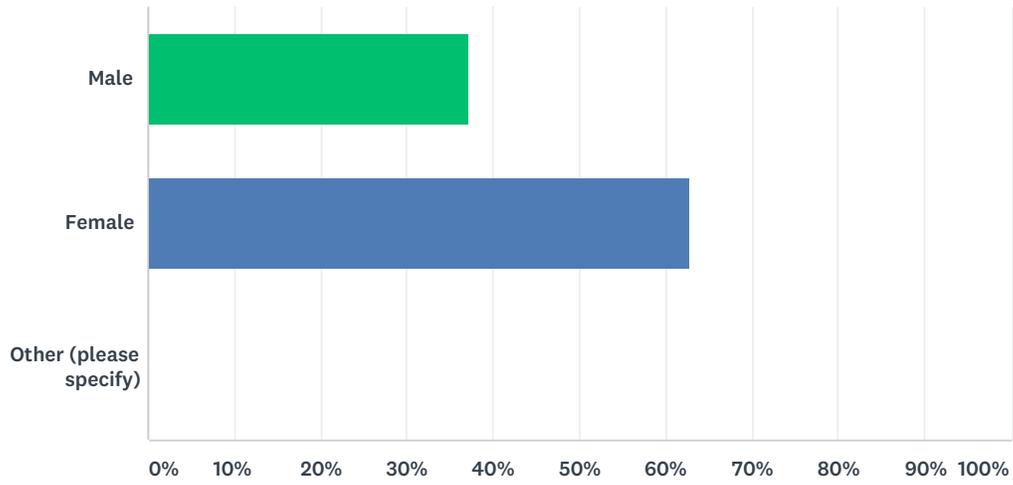


## Q1 What is your gender?

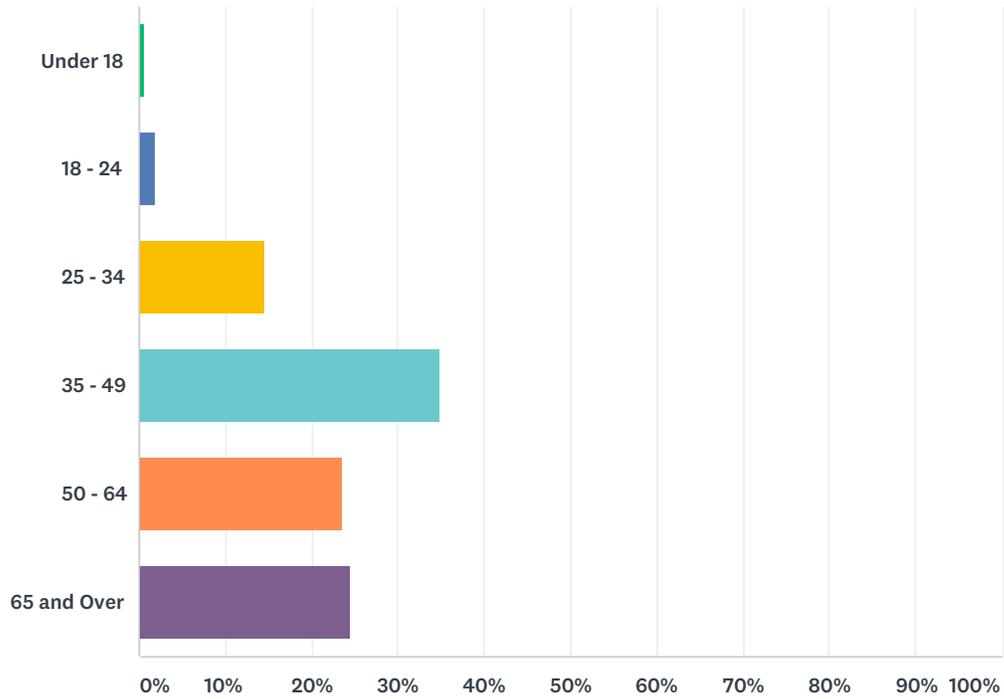
Answered: 366 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	37.16%	136
Female	62.84%	230
Other (please specify)	0.00%	0
<b>TOTAL</b>		<b>366</b>

## Q2 What is your age?

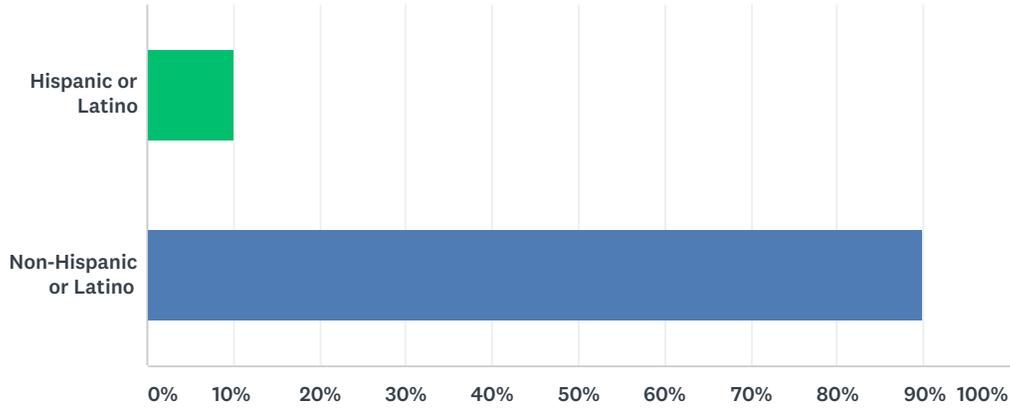
Answered: 364 Skipped: 2



ANSWER CHOICES	RESPONSES	
Under 18	0.55%	2
18 - 24	1.92%	7
25 - 34	14.56%	53
35 - 49	34.89%	127
50 - 64	23.63%	86
65 and Over	24.45%	89
<b>TOTAL</b>		<b>364</b>

### Q3 What is your ethnicity?

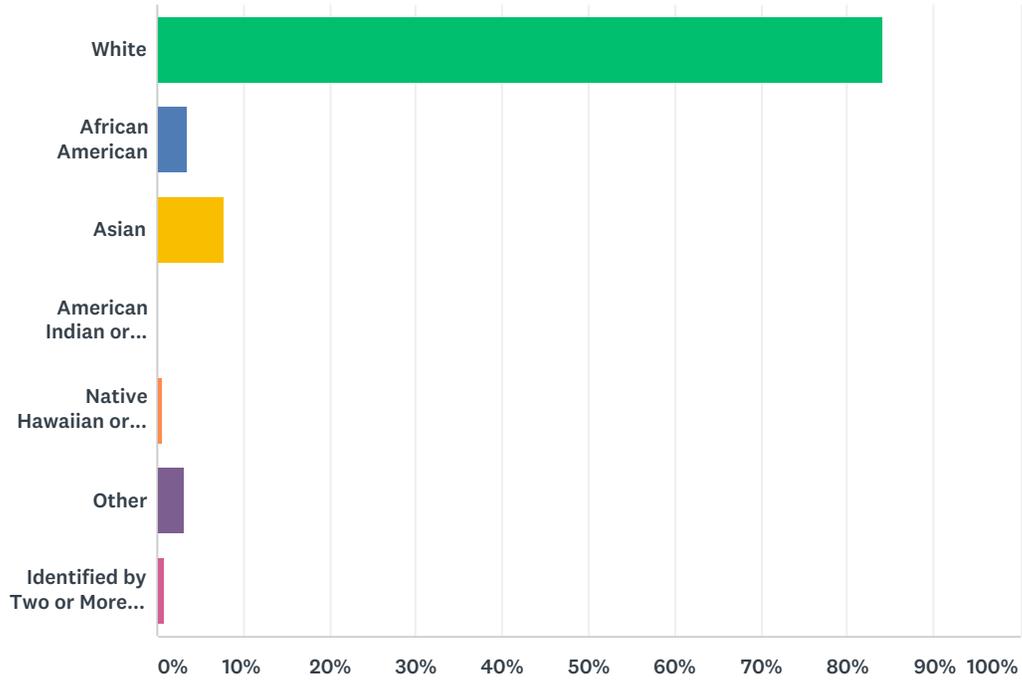
Answered: 351 Skipped: 15



ANSWER CHOICES	RESPONSES	
Hispanic or Latino	9.97%	35
Non-Hispanic or Latino	90.03%	316
TOTAL		351

## Q4 What is your Race?

Answered: 345 Skipped: 21



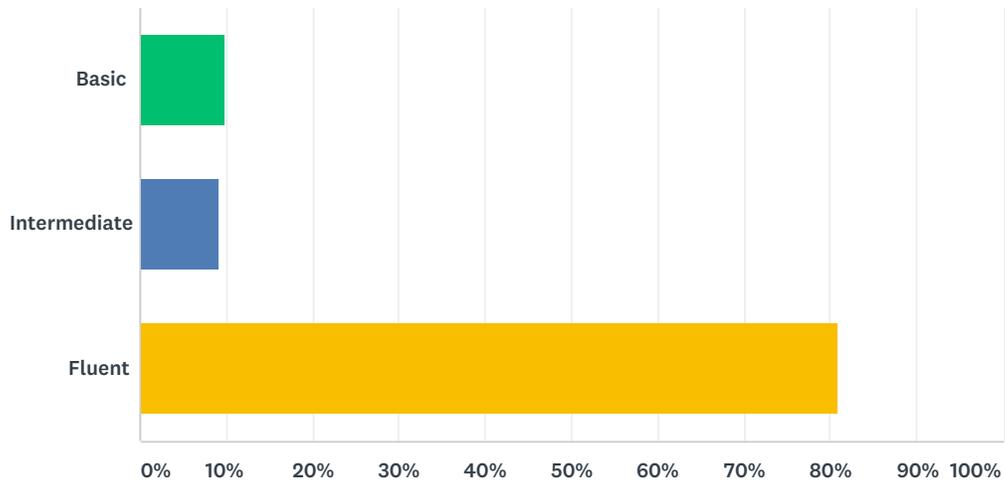
ANSWER CHOICES	RESPONSES	
White	84.06%	290
African American	3.48%	12
Asian	7.83%	27
American Indian or Alaskan Native	0.00%	0
Native Hawaiian or Pacific Islander	0.58%	2
Other	3.19%	11
Identified by Two or More Races	0.87%	3
<b>TOTAL</b>		<b>345</b>

## Q5 What is the primary language spoken in your home?

Answered: 365 Skipped: 1

## Q6 If English is not your primary language, what is your English language ability?

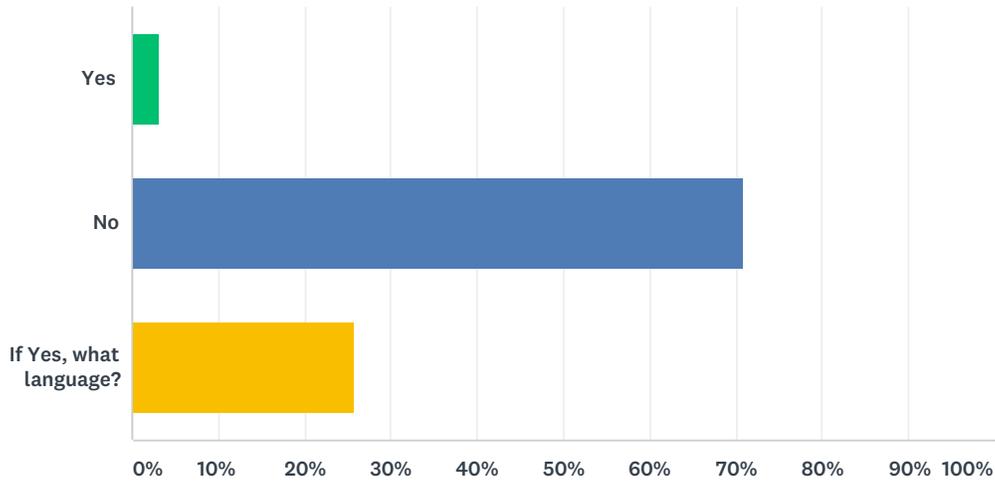
Answered: 142 Skipped: 224



ANSWER CHOICES	RESPONSES	
Basic	9.86%	14
Intermediate	9.15%	13
Fluent	80.99%	115
TOTAL		142

## Q7 Do you speak a secondary language?

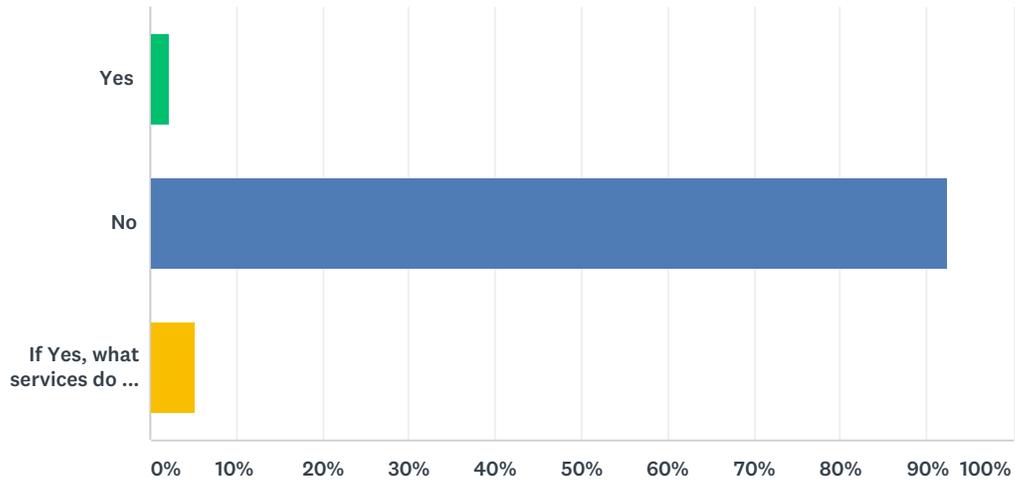
Answered: 345 Skipped: 21



ANSWER CHOICES	RESPONSES	
Yes	3.19%	11
No	71.01%	245
If Yes, what language?	25.80%	89
<b>TOTAL</b>		<b>345</b>

## Q8 Do you require services under the Americans with Disabilities Act?

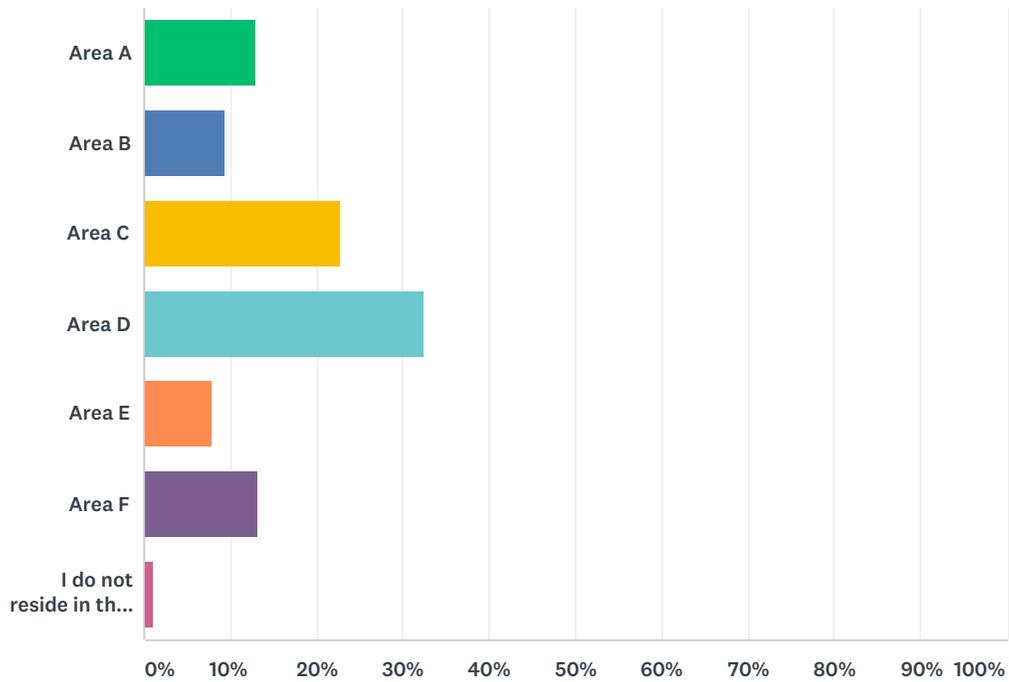
Answered: 348 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	2.30%	8
No	92.53%	322
If Yes, what services do you require?	5.17%	18
<b>TOTAL</b>		<b>348</b>

### Q9 Based on the above-pictured map, which area of Mount Prospect do you reside in?

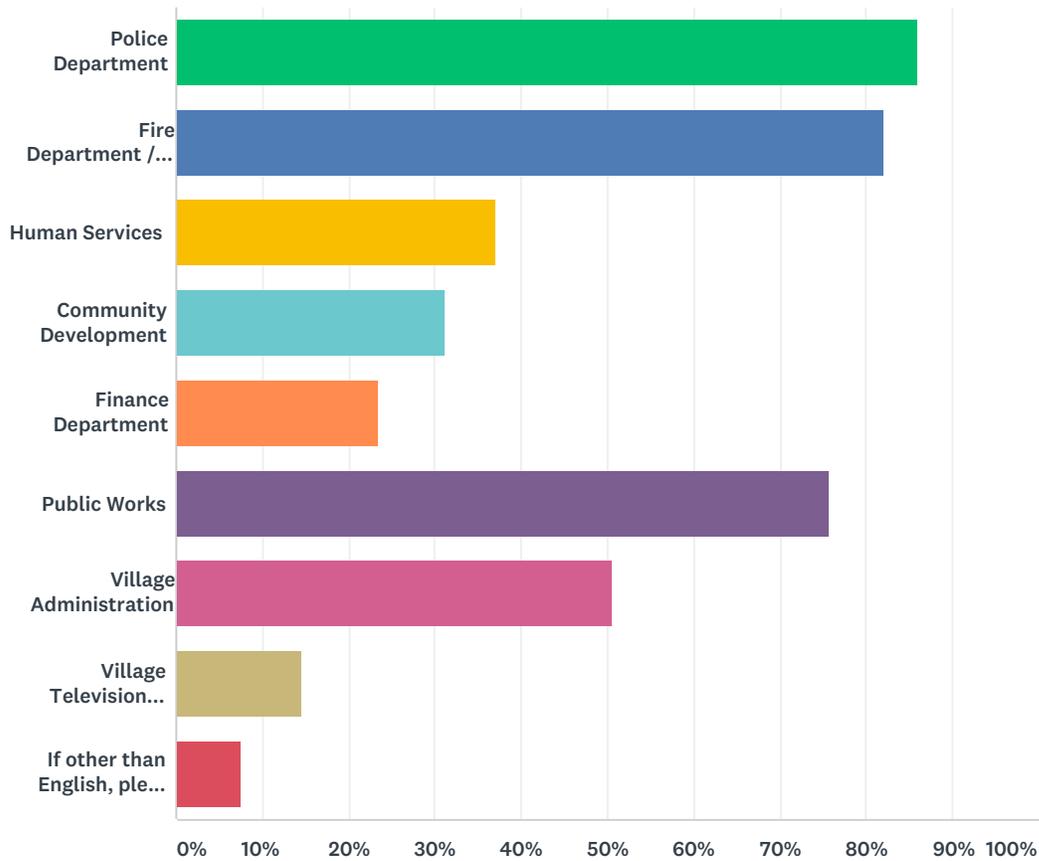
Answered: 354 Skipped: 12



ANSWER CHOICES	RESPONSES	
Area A	12.99%	46
Area B	9.32%	33
Area C	22.88%	81
Area D	32.49%	115
Area E	7.91%	28
Area F	13.28%	47
I do not reside in the Village of Mount Prospect, but I use Village services.	1.13%	4
<b>TOTAL</b>		<b>354</b>

**Q10 Please select which Village Services you would be likely to use, and then specify if you require the services to be available in a language other than English:**

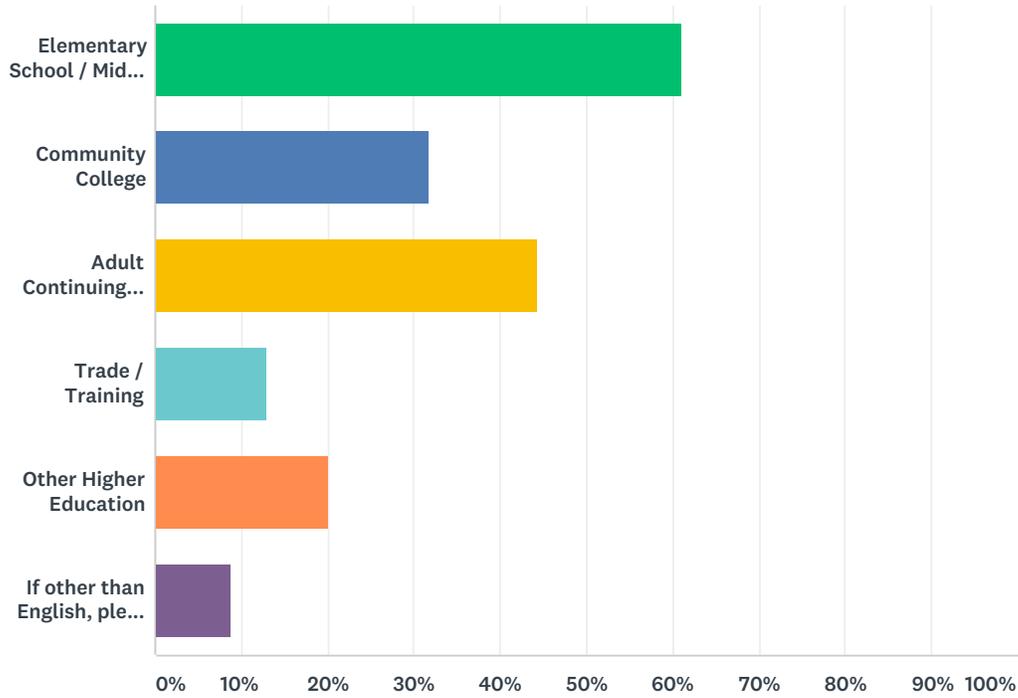
Answered: 334 Skipped: 32



ANSWER CHOICES	RESPONSES
Police Department	85.93% 287
Fire Department / Emergency Response	82.04% 274
Human Services	37.13% 124
Community Development	31.14% 104
Finance Department	23.35% 78
Public Works	75.75% 253
Village Administration	50.60% 169
Village Television Programming	14.67% 49
If other than English, please specify which language you require your services to be offered in:	7.49% 25
Total Respondents: 334	

**Q11 Please select which Education Services you would be likely to use, and then specify if you require the services to be available in a language other than English:**

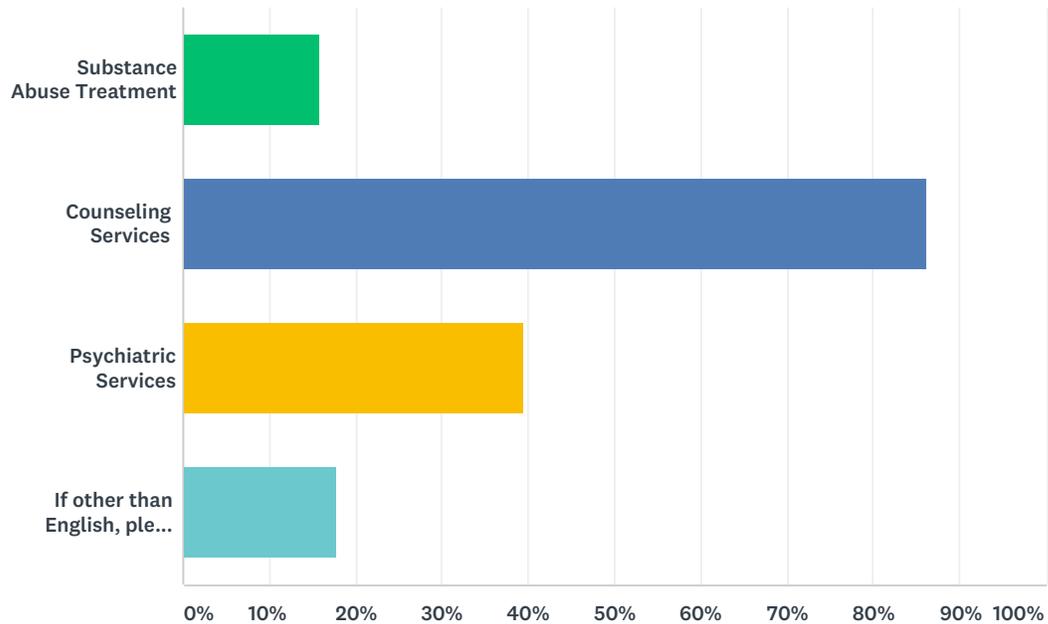
Answered: 270 Skipped: 96



ANSWER CHOICES	RESPONSES	
Elementary School / Middle School / High School	61.11%	165
Community College	31.85%	86
Adult Continuing Education	44.44%	120
Trade / Training	12.96%	35
Other Higher Education	20.00%	54
If other than English, please specify which language you require your services to be offered in:	8.89%	24
Total Respondents: 270		

### Q12 Please select which Mental Health Services you would be likely to use, and then specify if you require the services to be available in a language other than English:

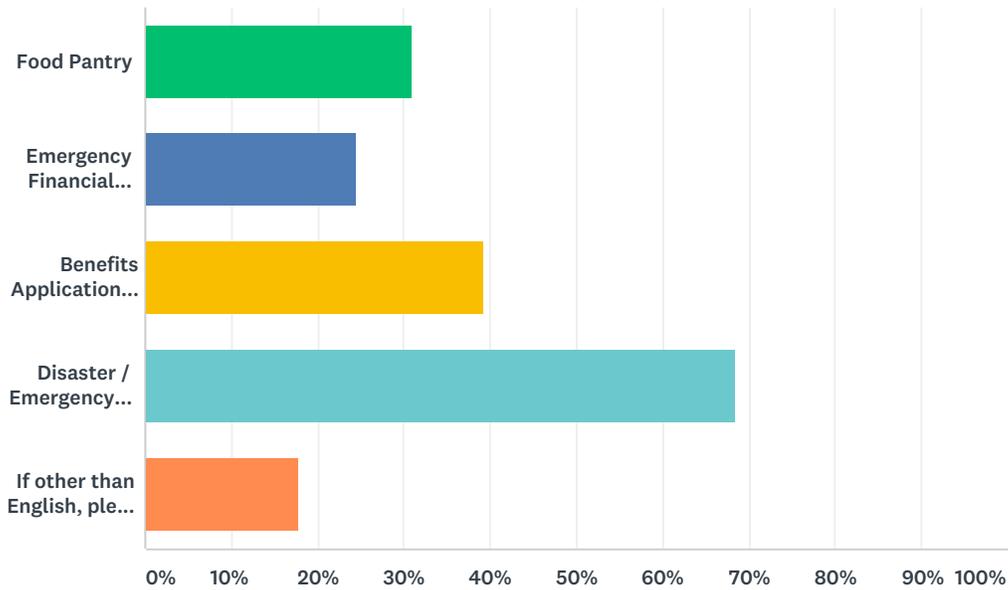
Answered: 101 Skipped: 265



ANSWER CHOICES	RESPONSES	
Substance Abuse Treatment	15.84%	16
Counseling Services	86.14%	87
Psychiatric Services	39.60%	40
If other than English, please specify which language you require your services to be offered in:	17.82%	18
Total Respondents: 101		

### Q13 Please select which Supportive Services you would be likely to use, and then specify if you require the services to be available in a language other than English:

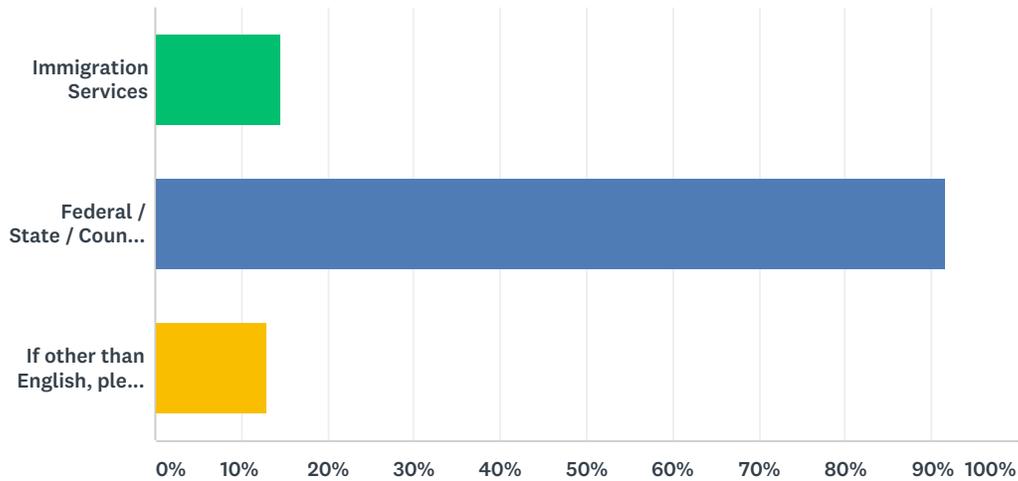
Answered: 168 Skipped: 198



ANSWER CHOICES	RESPONSES	
Food Pantry	30.95%	52
Emergency Financial Assistance	24.40%	41
Benefits Application Assistance	39.29%	66
Disaster / Emergency Services	68.45%	115
If other than English, please specify which language you require your services to be offered in:	17.86%	30
Total Respondents: 168		

### Q14 Please select which Government Services you would be likely to use, and then specify if you require the services to be available in a language other than English:

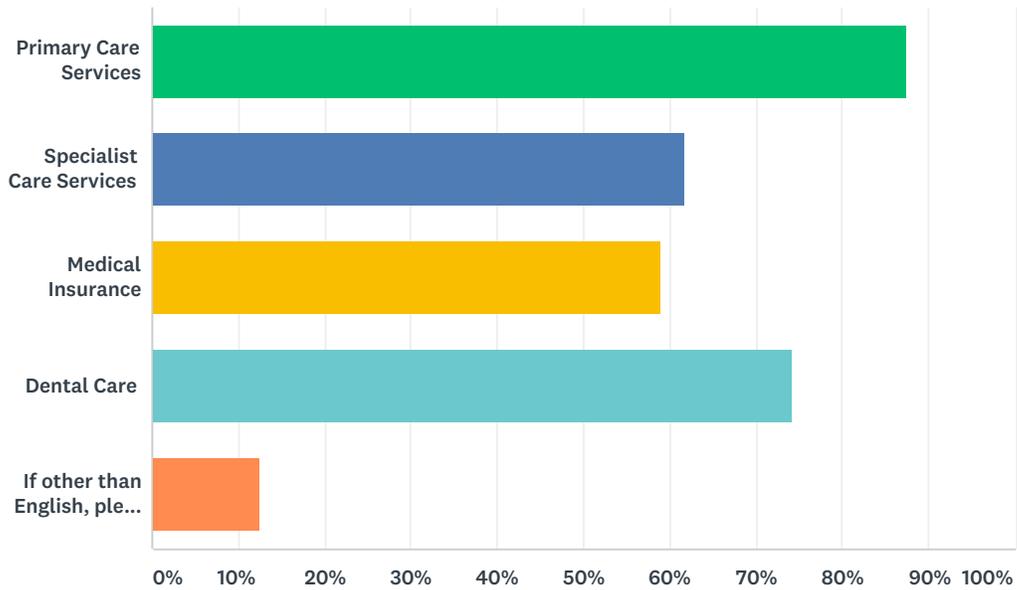
Answered: 178 Skipped: 188



ANSWER CHOICES	RESPONSES	
Immigration Services	14.61%	26
Federal / State / County Services	91.57%	163
If other than English, please specify which language you require your services to be offered in:	12.92%	23
Total Respondents: 178		

**Q15 Please select which Healthcare Services you would be likely to use, and then specify if you require the services to be available in a language other than English:**

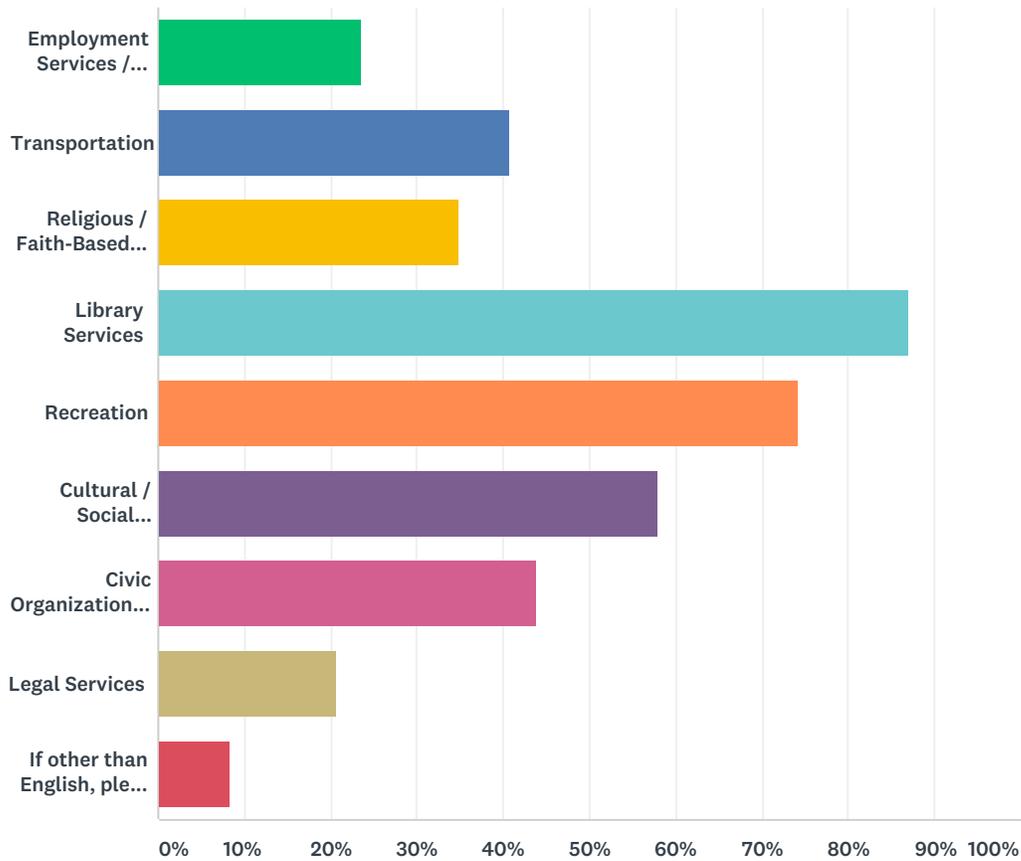
Answered: 222 Skipped: 144



ANSWER CHOICES	RESPONSES	
Primary Care Services	87.39%	194
Specialist Care Services	61.71%	137
Medical Insurance	59.01%	131
Dental Care	74.32%	165
If other than English, please specify which language you require your services to be offered in:	12.61%	28
Total Respondents: 222		

### Q16 Please select which Community Services you would be likely to use, and then specify if you require the services to be available in a language other than English:

Answered: 333 Skipped: 33



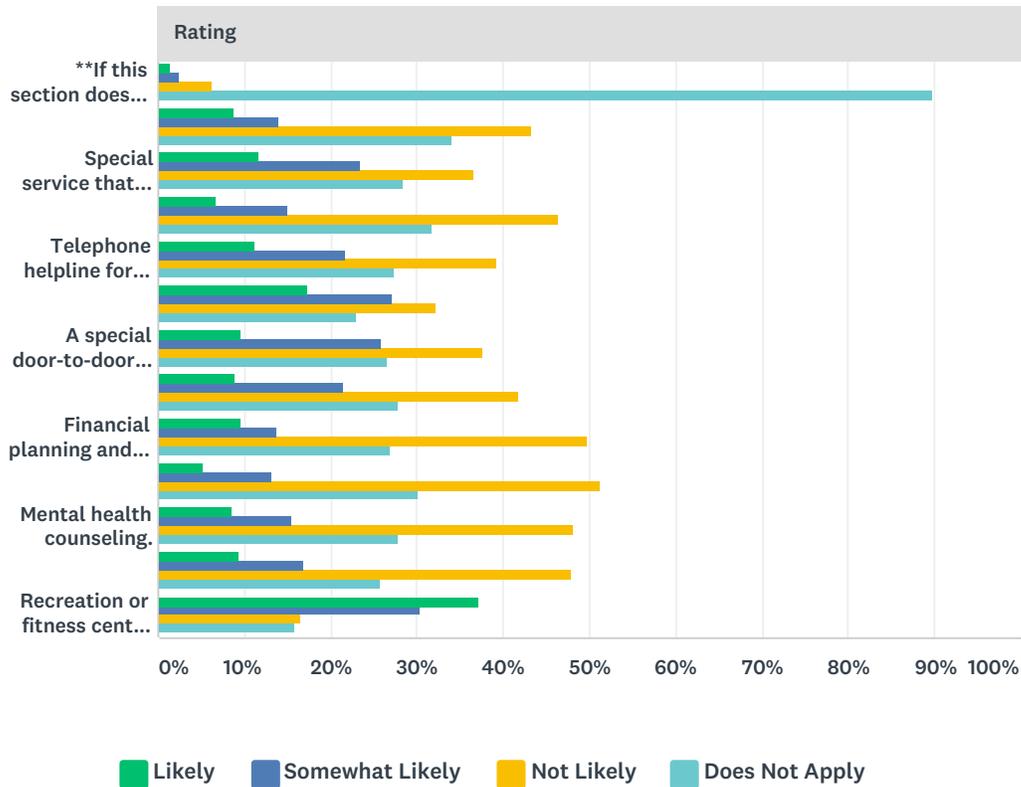
ANSWER CHOICES	RESPONSES	
Employment Services / Opportunities	23.72%	79
Transportation	40.84%	136
Religious / Faith-Based Services	34.83%	116
Library Services	87.09%	290
Recreation	74.17%	247
Cultural / Social Activities	57.96%	193
Civic Organizations / Volunteerism	43.84%	146
Legal Services	20.72%	69
If other than English, please specify which language you require your services to be offered in:	8.41%	28
Total Respondents: 333		

**Q17 Please let us know what (if anything) may prevent you from using the services you might need:**

Answered: 64 Skipped: 302

### Q18 Please rate how likely you or someone in your household are to use the following Senior Services or facilities within the next 5 years.

Answered: 338 Skipped: 28



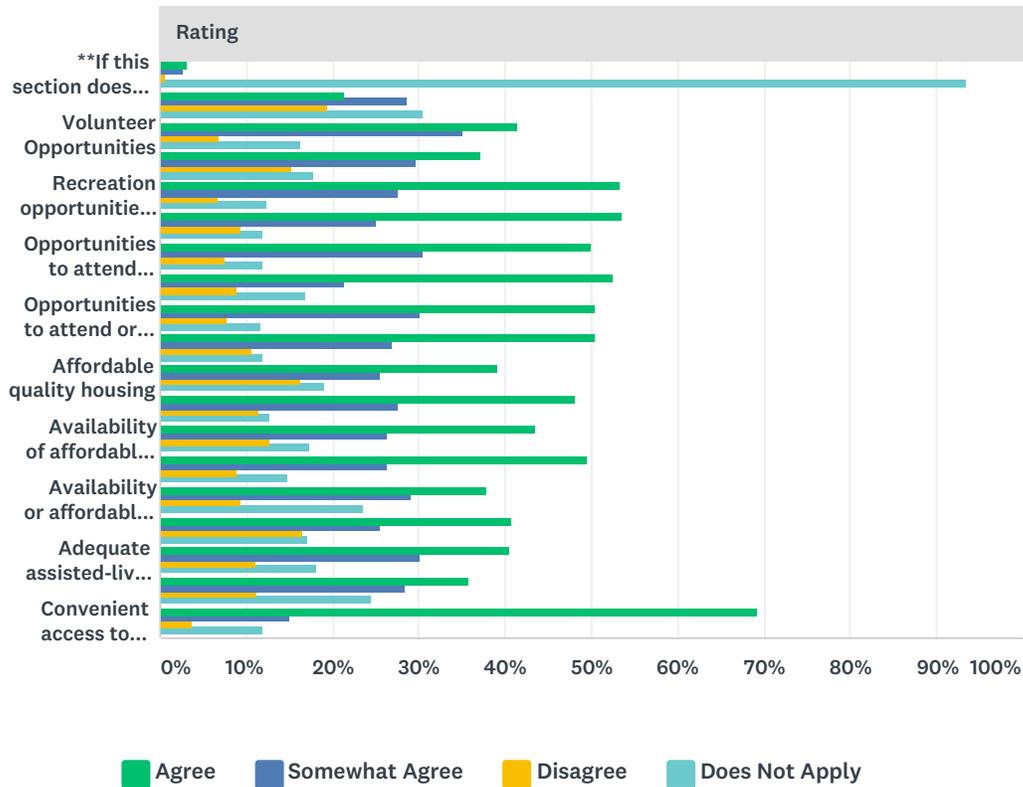
Rating	LIKELY	SOMEWHAT LIKELY	NOT LIKELY	DOES NOT APPLY	TOTAL
**If this section does not apply to you, please select "Does Not Apply" from the rating options to the right and proceed to Question#19**	1.55% 3	2.58% 5	6.19% 12	89.69% 174	194
Adult daycare program.	8.76% 17	13.92% 27	43.30% 84	34.02% 66	194
Special service that helps with chores around the house, such as light housekeeping or cleaning.	11.68% 23	23.35% 46	36.55% 72	28.43% 56	197
Meals-on-Wheels, home-delivered meals, or other senior lunch programs.	6.77% 13	15.10% 29	46.35% 89	31.77% 61	192
Telephone helpline for information and referrals.	11.40% 22	21.76% 42	39.38% 76	27.46% 53	193
A program that provides help with home repairs.	17.44% 34	27.18% 53	32.31% 63	23.08% 45	195
A special door-to-door transportation program.	9.69% 19	26.02% 51	37.76% 74	26.53% 52	196
Support for caregivers, such as support groups or assistance with temporary care.	8.90% 17	21.47% 41	41.88% 80	27.75% 53	191
Financial planning and counseling.	9.52% 18	13.76% 26	49.74% 94	26.98% 51	189

## Village of Mount Prospect Resident Diversity Engagement Survey

Help with personal care at home, such as help with bathing or dressing.	5.29% 10	13.23% 25	51.32% 97	30.16% 57	189
Mental health counseling.	8.56% 16	15.51% 29	48.13% 90	27.81% 52	187
Nutrition education.	9.47% 18	16.84% 32	47.89% 91	25.79% 49	190
Recreation or fitness center usage.	37.20% 77	30.43% 63	16.43% 34	15.94% 33	207

### Q19 Please rate how much you agree or disagree with the availability or services or opportunities to meet the needs of adults aged 65 and older:

Answered: 327 Skipped: 39



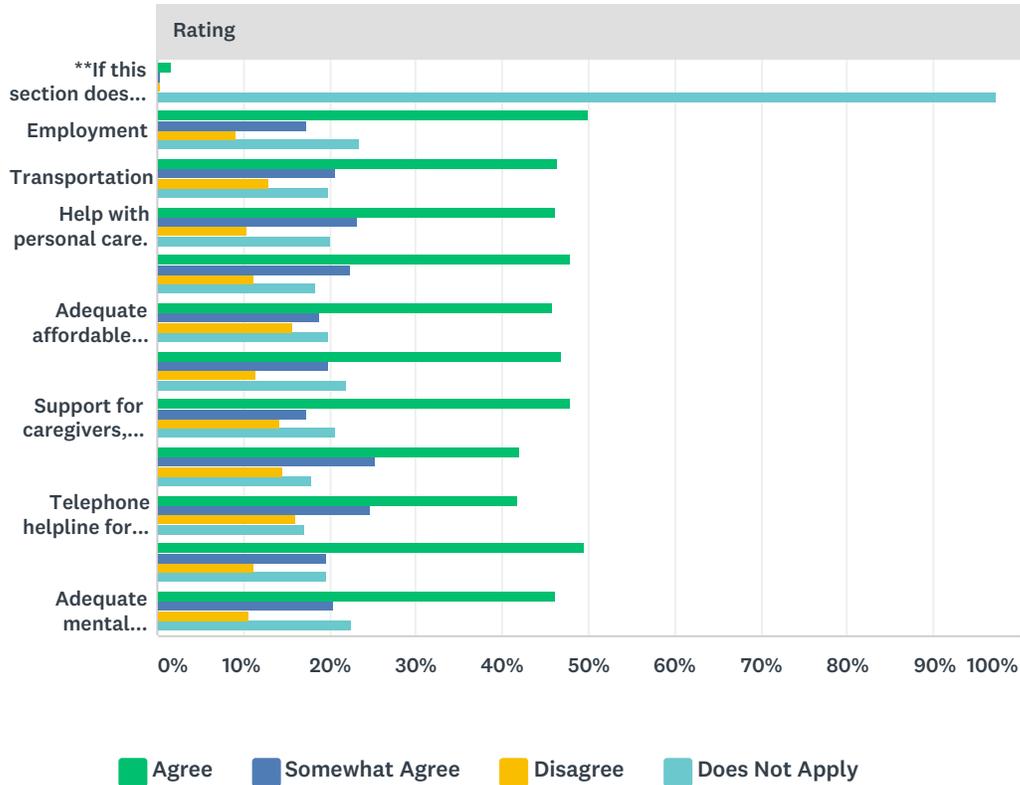
Rating	AGREE	SOMEWHAT AGREE	DISAGREE	DOES NOT APPLY	TOTAL
**If this section does not apply to you, please select "Does Not Apply" from the rating options to the right and proceed to Question#20**	3.19% 6	2.66% 5	0.53% 1	93.62% 176	188
Employment Opportunities	21.43% 33	28.57% 44	19.48% 30	30.52% 47	154
Volunteer Opportunities	41.51% 66	35.22% 56	6.92% 11	16.35% 26	159
Opportunities to enroll in skill building or personal enrichment classes	37.34% 59	29.75% 47	15.19% 24	17.72% 28	158
Recreation opportunities (including sports, arts, and library services)	53.37% 87	27.61% 45	6.75% 11	12.27% 20	163
Fitness opportunities (including exercise classes and paths or trails)	53.46% 85	25.16% 40	9.43% 15	11.95% 19	159
Opportunities to attend cultural and/or social activities	50.00% 80	30.63% 49	7.50% 12	11.88% 19	160
Opportunities to attend religious and/or faith-based activities	52.60% 81	21.43% 33	9.09% 14	16.88% 26	154
Opportunities to attend or participate in meetings about local government and/or community matters.	50.33% 77	30.07% 46	7.84% 12	11.76% 18	153

## Village of Mount Prospect Resident Diversity Engagement Survey

Shopping opportunities	50.31% 80	27.04% 43	10.69% 17	11.95% 19	159
Affordable quality housing	39.22% 60	25.49% 39	16.34% 25	18.95% 29	153
Availability or information about resources for older adults	48.08% 75	27.56% 43	11.54% 18	12.82% 20	156
Availability of affordable quality health care	43.59% 68	26.28% 41	12.82% 20	17.31% 27	156
An openness and acceptance of the community towards older residents of diverse backgrounds	49.68% 77	26.45% 41	9.03% 14	14.84% 23	155
Availability or affordable quality mental health care	37.84% 56	29.05% 43	9.46% 14	23.65% 35	148
User-friendly public transportation	40.76% 64	25.48% 40	16.56% 26	17.20% 27	157
Adequate assisted-living and nursing home facilities	40.52% 62	30.07% 46	11.11% 17	18.30% 28	153
Available services to help with personal care at home	35.76% 54	28.48% 43	11.26% 17	24.50% 37	151
Convenient access to voting.	69.18% 110	15.09% 24	3.77% 6	11.95% 19	159

## Q20 Please rate how much you agree or disagree with the availability of services or opportunities to meet the needs of persons with disabilities:

Answered: 315 Skipped: 51



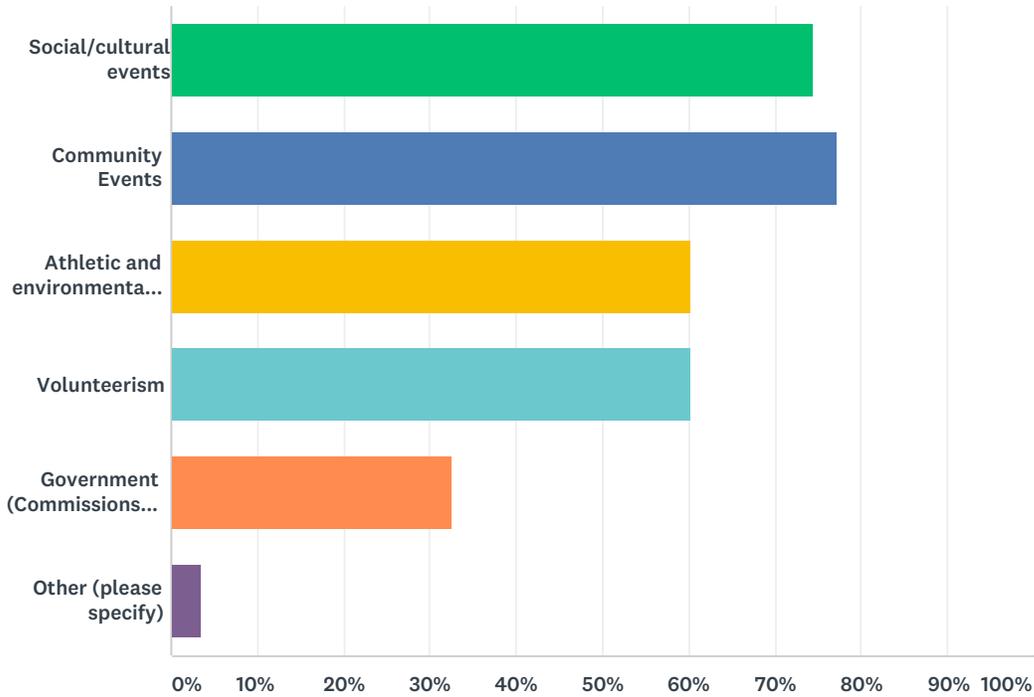
Rating	AGREE	SOMEWHAT AGREE	DISAGREE	DOES NOT APPLY	TOTAL
**If this section does not apply to you, please select "Does Not Apply" from the rating options to the right and proceed to Question#21**	1.75% 4	0.44% 1	0.44% 1	97.37% 222	228
Employment	50.00% 49	17.35% 17	9.18% 9	23.47% 23	98
Transportation	46.53% 47	20.79% 21	12.87% 13	19.80% 20	101
Help with personal care.	46.32% 44	23.16% 22	10.53% 10	20.00% 19	95
Recreational opportunities (including social, fitness, sports, and classes)	47.96% 47	22.45% 22	11.22% 11	18.37% 18	98
Adequate affordable housing.	45.83% 44	18.75% 18	15.63% 15	19.79% 19	96
Financial planning and counseling.	46.88% 45	19.79% 19	11.46% 11	21.88% 21	96
Support for caregivers, such as support groups and assistance with temporary care.	47.83% 44	17.39% 16	14.13% 13	20.65% 19	92
Handyman program that provides help with home repairs.	42.11% 40	25.26% 24	14.74% 14	17.89% 17	95

## Village of Mount Prospect Resident Diversity Engagement Survey

Telephone helpline for information and referrals.	41.94% 39	24.73% 23	16.13% 15	17.20% 16	93
Adequate healthcare.	49.48% 48	19.59% 19	11.34% 11	19.59% 19	97
Adequate mental healthcare.	46.24% 43	20.43% 19	10.75% 10	22.58% 21	93

## Q21 Would you be interested in participating in any of the following? Check all that apply.

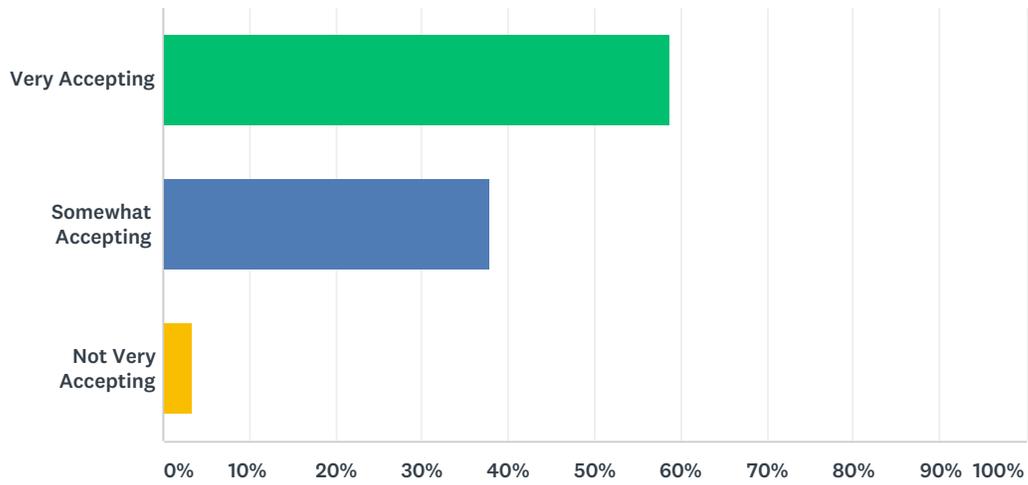
Answered: 285 Skipped: 81



ANSWER CHOICES	RESPONSES	
Social/cultural events	74.39%	212
Community Events	77.19%	220
Athletic and environmental events	60.35%	172
Volunteerism	60.35%	172
Government (Commissions and/or boards)	32.63%	93
Other (please specify)	3.51%	10
Total Respondents: 285		

## Q22 Do you find the Village of Mount Prospect to be an open and accepting community to all of its residents?

Answered: 351 Skipped: 15



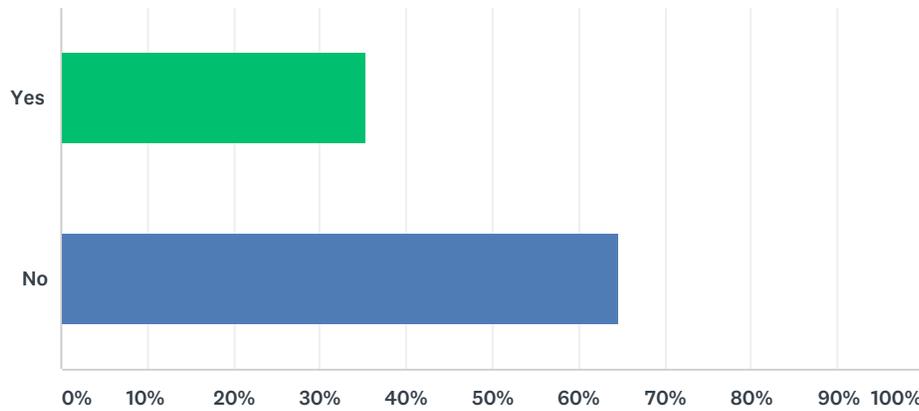
ANSWER CHOICES	RESPONSES	
Very Accepting	58.69%	206
Somewhat Accepting	37.89%	133
Not Very Accepting	3.42%	12
<b>TOTAL</b>		<b>351</b>

**Q23 Please share how we can improve the sense of openness and acceptance in our community:**

Answered: 121 Skipped: 245

## Q24 Would you be willing to participate in a committee focused on our sense of community?

Answered: 309 Skipped: 57



ANSWER CHOICES	RESPONSES	
Yes	35.28%	109
No	64.72%	200
TOTAL		309

## Q25 Contact Information:

Answered: 98 Skipped: 268

## Q26 Additional Comments / Suggestions:

Answered: 70 Skipped: 296