

Whoosh! Mobile Payment App

The Whoosh! mobile parking payment system is an app that allows users to skip lines at the kiosks and pay for their parking with their mobile devices from their car or the train. Visit the Village's Easy

Park web site (www.mountprospect.org/easypark) to view an instructional video on how to use the Whoosh! app.



How does it work?

1. Choose your vehicle
2. Select your location

How much does it cost?

There is a \$0.35 convenience fee added on to your parking transaction. The convenience fee is paid directly to the third party managing the app and covers their operational cost.

Benefits of Whoosh:

- Easy way to pay for parking
- Pay for parking from your car or train and avoid lines
- Electronic history of parking payments

Easy Park Monthly Parking Permit Program

The Easy Park program offers commuters a monthly parking pass. Instead of paying for parking at the automated pay machines on a daily basis, commuters can purchase a pass through the Finance Department for a cost of \$40.



Permits can be purchased by mail, in person at Village Hall Finance Department or Public Works Department or via the Finance Department's Night Drop Box. For details and application, go to mountprospect.org/easypark.

EASYPARK FAQs

Can I Purchase More Than One Monthly Permit at a Time?

Yes. Commuters can purchase as few as one individual month or as many as twelve individual months at one time.

How Long Does the Application Take to Process?

Commuters who submit an application by mail should allow 10 business days for processing. Applications should be submitted by the 15th of the month to ensure the permit arrives before the start of the new month.

What happens if I forget my permit?

Failure to display a permit or pay for a space at the automated pay machine will result in a parking ticket. Those who forget their permits will need to pay for daily fee parking by using the automated pay machines.

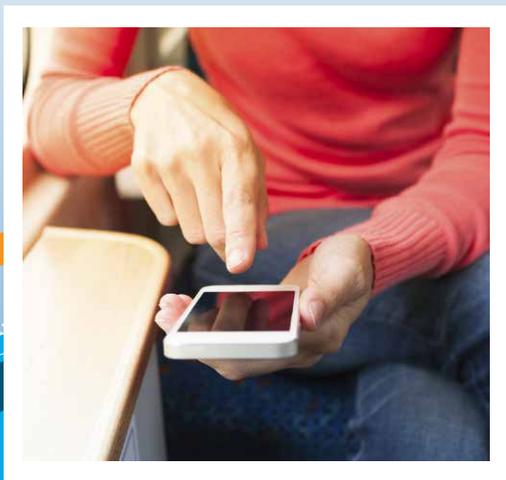
Mount Prospect Commuter Lot

EASY PARK

NEW!

COMMUTER PARKING PAYMENT SYSTEM

STARTING MAY 4!



Public Works Department

1700 W Central Rd, Mount Prospect, IL 60056

www.mountprospect.org/publicworks

847/870-5640

MountProspectPW @MountProspectPW





Commuter Parking Payment System

On May 4, Mount Prospect will go live with a new parking payment system at the Village-owned commuter parking lots. Commuters now have 3 options to pay for their parking in the Village-owned commuter parking lots:

- 1. NEW! Parking Payment Kiosks
- 2. NEW! Whoosh! Mobile payment app
- 3. Monthly Parking permit program

NEW! Parking Payment Kiosks

The parking payment kiosks accept coins, bills and credit cards. The Village debit card will no longer be accepted at the new machines, so users are encouraged to use up their card balances by the May 4 go live date. Please visit the Easy Park web site (www.mountprospect.org/easypark) to view an instructional video on how to use the new parking kiosks.



How to Use the Parking Payment Kiosks

1. **To begin a transaction, press the start button on the keypad.** 
2. **Enter your space number on the keypad and press "OK" to confirm.** 
3. **Insert coins, bills or credit card.** 
4. **Press the green "Print" button to complete the transaction and print receipt.** 
5. **Retain receipt for proof of payment.** 

Parking Rate Increase

Beginning May 4, daily parking rates will increase \$0.50 to \$2.00. Over the years the Village has worked hard to manage spending in an effort to hold down the cost of commuter parking fees. Unfortunately, the costs to maintain the commuter parking lots continue to increase, with the current daily parking fee not able to cover the full maintenance costs.

The \$0.50 rate increase represents the first increase in daily parking rates in nearly 12 years. The last increase was in October of 2004.

The monthly Easy Park parking permit will increase from \$30 to \$40 (equivalent of \$0.50 a day increase). This will be effective with the May 2016 parking permit.

Village Debit Card No Longer Accepted

The new parking kiosks will not accept the current Village debit card. We encourage you to use up the balance on your card prior to May 4. However, if you have money left on your card as of May 4 the Village will refund you the balance on the card.



To receive a refund for unused monies please come in person or mail the card to the Finance department (be sure to include your name, mailing address, and phone number or email address). The Finance department will have a card reader to determine the value left on the card. All refunds will be issued in the form of a check and can take up to three weeks to process. This includes refunds for cards delivered in person.

Parking Kiosk Installation

The new parking kiosks will be installed Monday, May 2 and Tuesday, May 3. During the two day installation period there will be no charge for daily fee parking. Daily fee commuters can park free of charge with no threat of receiving a ticket.

For more information and updates on the installation, please visit www.mountprospect.org/easypark.