



**WELCOME
TO
MOUNT
PROSPECT**





54,000+

POPULATION

TRANSPORTATION

CONVENIENTLY LOCATED TO DOWNTOWN CHICAGO, O'HARE INTERNATIONAL AIRPORT AND CHICAGO EXECUTIVE AIRPORT, TWO INTERSTATE HIGHWAYS AND TWO COMMUTER RAIL SYSTEMS WITHIN MILES OF EACH OTHER.

WHAT PEOPLE ARE SAYING:

TOP 50 PLACES TO LIVE –
MONEY MAGAZINE

BEST PLACE TO
RAISE A FAMILY –
BUSINESS WEEK MAGAZINE

WELCOME TO MOUNT PROSPECT!

The Village of Mount Prospect is a nationally-acclaimed community recognized for outstanding services, top-rated amenities and high-performing schools. What makes the Village of Mount Prospect such a great place to live, work and play? Let's get acquainted with Mount Prospect, where there's something for everyone!

MISSION: The mission of the Village is to advance our community's collective quality-of-life and potential through adaptive leadership and leading-edge service delivery.

VISION FOR 2020: The Village represents the best of suburban communities – thriving, proud, diverse and connected – having a rich heritage, strong values and a timeless yet contemporary atmosphere.



PARK DISTRICTS

Mount Prospect boasts 400 acres of parks and recreation facilities for residents to enjoy. No matter where one lives, there is always a beautifully maintained park nearby. Area park districts provide year-round facilities and activities that include pools, golf courses, sled hills, skating rinks, playgrounds, ball fields, tennis courts plus plenty of classes, events and programming options for all ages. Want more? There are over 60,000 acres of Cook County Forest Preserves nearby for nature lovers. Have fun and be active in Mount Prospect!

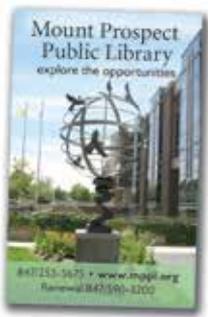


SCHOOLS/EDUCATION

Mount Prospect's schools are one of the top reasons people move to town. With test scores ranking among the highest state-wide, several of Mount Prospect's schools have been designated "Blue Ribbon Schools" by the U.S. Department of Education for their overall academic excellence. Additionally, Prospect High School was named one of the top 10 high schools in Illinois according to *US News & World Report* - quite an honor for our community!

LIBRARY

There is something special about the Mount Prospect Public Library the moment one walks through the door. The state-of-the-art facility and extensive collection of materials leaves quite an impression as do the services and programs offered at the Library. Youth programming, adult classes and business resources are only a few of the many ways to enhance the Mount Prospect Library experience. It is easy to understand why the Mount Prospect Public Library encourages all to "Explore the Opportunities."





COMMUNITY EVENTS

Looking for something to do? Look no further than the Village of Mount Prospect Community Calendar. From concerts to farmers' markets to movies to holiday events, there is always something going on!

- Farmers' Market - Sunday mornings from May to October
- Fridays on the Green - concerts on select Fridays in the summer
- 4th of July Parade and Fireworks
- Downtown Block Party - end of July
- Tree Lighting - Wednesday before Thanksgiving
- Tons of fests such as Irish Fest, Lions Club Festival, Fall Festival, Oktoberfest and more!

DOWNTOWN MOUNT PROSPECT

Mount Prospect's town center is a friendly area, bustling with activity. The downtown district has experienced significant private and public reinvestment over the past several years. Residential convenience goods are interspersed with banks, government services, restaurants and service establishments. Thanks in part to an award-winning façade improvement program, streetscaping improvements, and a community-wide effort to develop family-friendly events, the town center has become a popular place for families, shoppers and diners.

The addition of townhomes and luxury condominiums in the town center is an exciting trend, furthering the Village's vision of a mixed-use, transit-oriented downtown.

SHOPPING & DINING

Mount Prospect has exciting new shopping and dining venues in addition to long-established favorites. The recently renovated Randhurst Village is an integral part of the community with a nice mix of regional dining gems as well as family-friendly restaurants, national retailers and a modern movie theater. Several commercial corridors offer a wide variety of shopping and dining opportunities that include a balance of national chains and local establishments.



EXPERIENCE MOUNT PROSPECT

Experience Mount Prospect is a great way to keep up-to-speed on all of the exciting things happening in Mount Prospect - community events and sales and deals from local merchants. Simply visit experiencemountprospect.org and sign up for our E-newsletter. Follow us on Facebook - facebook.com/exmp60056 or twitter [@exmp60056](https://twitter.com/exmp60056).

STAY CONNECTED

Staying connected is easier than ever on social media! By liking the Village's Facebook page or following the Village on Twitter, residents can stay up-to-date on news, emergencies, severe weather and more. Simply visit mountprospect.org and click on the Facebook and Twitter icons located on the bottom of the homepage. In addition, residents can also like and follow the Police and Fire Departments on Facebook and Twitter. Go to mountprospect.org (Government > Departments) and click on the individual department to start receiving timely updates.

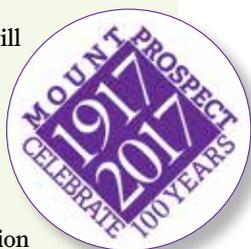
Tell us why you chose Mount Prospect! Share your photos on Facebook, Twitter and Instagram using #wearemp



HISTORY

Founded in 1917 by German immigrants, Mount Prospect has grown over the years into one of the most sought-after communities in the northwest suburbs of Chicago. The town experienced the most growth in the 1920s and again in the post-World War II era, as many families settled in the greater suburban Chicago region. With that population boom, the Village began to expand the services it offered. Further, residential and business growth in the 1960s and 70s helped contribute to the community we know of today. This vision came to fruition with the addition of Randhurst, at the time the largest indoor shopping mall in the U.S., and the Kensington Business Center, a beautifully-landscaped office park, home to many major national and international corporations.

In 2017, the Village will commemorate the 100th Anniversary of the Village's incorporation. The Centennial Commission was formed to help envision how to celebrate this milestone. Many festivities are in the works!



For commonly asked questions, visit mountprospect.org and click on "Quicklinks," or call the Village Switchboard at 847/392-6000. Thank you for choosing to make Mount Prospect "home."

MUNICIPAL SERVICES

Mount Prospect takes pride in the high level of service provided to residents. In fact, Mount Prospect is consistently rated highly for the quality of services delivered. Information about vehicle stickers, utilities, waste services, permits, licenses, online bill pay and more is available at mountprospect.org. Click on the Resident tab and select "New Resident Information." You can also request a New Resident Packet by calling 847/392-6000.



HUMAN SERVICES

The Human Services Department provides a wide variety of nursing and social services to residents at no cost. Services can be accessed at the Village Hall office (50 S. Emerson St., second Floor), the Community Connections Center (1711 W. Algonquin Road) and in the home for homebound residents.

COMMUTER TRAIN/ PARKING

The Metra Commuter Rail Union Pacific Northwest line runs through and has a station in downtown Mount Prospect. There are several Village-owned commuter parking lots near the downtown station where commuters can park their cars for a daily fee. The Metra North Central Line provides service to residents on the north side of the Village (station is located in Prospect Heights on Wolf Road north of Euclid Avenue). Metra schedules are available at metrarail.com.



EASY PARK

EASY PARK

Easy Park is a payment option for commuters looking for parking choices in the Downtown Metra commuter parking lots along Northwest Hwy. For details, visit www.mountprospect.org/easypark.

MOTOR VEHICLES/ PARKING RESTRICTIONS

- All vehicles must be registered and have village stickers.
- No residential parking of commercial vehicles with Class D or higher license plates.
- Parking is not allowed on unpaved surfaces.
- Inoperable vehicles may only be stored in a garage.
- No outside major repair work, such as over-haul or body-work.
- Parking is prohibited over sidewalks.
- Parking on Village streets is prohibited from 2 a.m. to 6 a.m. except as posted.
- Parking is prohibited on Village streets within 24 hours after a 2-inch snowfall.

PROPERTY MAINTENANCE

Whether you own a single-family home, townhome, condominium or an apartment building in the Village of Mount Prospect, it is your responsibility to maintain your property in accordance with the Village's Property Maintenance Code.



LAWN SPRINKLING

Watering and/or sprinkling shall be permitted for odd numbered addresses on odd numbered dates, and for even numbered addresses on even numbered dates. All such watering and/or sprinkling shall be accomplished only between the hours of 4 p.m. to 10 a.m.

LEAF COLLECTION

The Curbside Fall Leaf Collection Program allows residents to set out loose leaves at the curb between the first full week in October through the last full week before Thanksgiving. Residents should rake their leaves onto the pavement in a long pile approximately one (1) foot from the curb the day before scheduled pickup. The Extended Leaf Collection Program allows residents to set out bagged leaves from the end of the loose leaf program through December 15. Bagged leaves are collected by Republic Services on residents' regular refuse collection day without a sticker.



REFUSE - RECYCLING

Basic refuse service includes once a week collection of either a 35, 65 or 95 gallon wheeled cart.

The Village has a comprehensive recycling program for single and multifamily units. All acceptable items can be tossed into the same recycling cart. The Village provides one wheeled recycling cart in either a 35, 65 or 95 gallon capacity per household. New residents in need of a refuse or recycling cart should contact Public Works at 847/870-5640.

HOLIDAY COLLECTION SCHEDULE

There will be no collection on the following holidays: New Year's Day, Labor Day, Independence Day (July 4th), Memorial Day, Thanksgiving Day, and Christmas Day. If a holiday falls on a weekday or is observed on a weekday and a resident's regularly scheduled pickup is on that day or after, the pickup will be delayed by one day. Friday pickups will be done on Saturday. The following week will return to the regular collection schedule.



RECYCLING PROGRAMS

The Village offers a number of recycling programs sponsored by Solid Waste Agency of Northern Cook County (SWANCC). The programs are available to Mount Prospect and SWANCC residents. Recycling programs include: household battery recycling, pharmaceutical recycling, including prescription and over-the-counter medications, medical sharps recycling, Compact fluorescent and fluorescent tube recycling. Simply bring accepted recycling items to Public Works, 1700 W. Central Road, between 7:30 a.m. and 5 p.m., Monday through Friday. There are rules and regulations that govern the recycling programs and not all items will be accepted. For more information, visit swancc.org or www.mountprospect.org/publicworks.

YARD MATERIAL

Containerized/bagged yard material requires a prepaid Village imprinted sticker for collection and disposal. Collection is between April 1 and December 15. A 32-gallon rigid container or 30-gallon biodegradable compost bag can be used for yard material collection. Each yard waste bag or 32-gallon rigid container cannot exceed more than 50lbs. The Village also provides free collection of an unlimited amount of bulk items and properly prepared brush. Residents using the 32-gallon rigid container must also attach the Village issued yard material decal on the container. For a list of locations where stickers may be purchased, please refer to the website. In addition, the Village offers an optional yard waste subscription service that has an annual fee and includes the use of a 95-gallon wheeled cart. To subscribe, contact Republic Services at 847/981-0091.



SNOW AND ICE REMOVAL

Since all streets cannot be plowed at the same time after a snowfall, there is a priority system:

1. Principal intersections are plowed and salted first.
2. Primary collector streets are then plowed enough to allow two-way traffic to pass safely.
3. Feeder streets, cul-de-sacs and dead ends, in that order, are plowed last.
4. No parking is allowed on Village streets for 24 hours after a 2-inch snowfall.

VEHICLE STICKERS

Vehicle Stickers go on sale each year starting in February. The deadline for displaying new Vehicle Stickers is April 30. Beginning May 1, escalating late purchase penalties will be added to the cost of a sticker. If a resident receives a Police Department citation for not having an up-to-date sticker, they may have to (1) pay a fine, (2) pay the basic cost of the new sticker, and (3) pay the late purchase penalty. This can be avoided by buying a sticker on time. The penalty will not initially apply to new Village residents or if a replacement vehicle is purchased on or after May 1. In either case, residents will have 30 days in which to purchase a sticker. Please call the Finance Department at 847/392-6000 for further information.



WATER/SEWER AND REFUSE BILL PAYMENTS

Water/sewer and refuse bill payments can be made via direct debit of a checking/savings account. We also offer the ability to make online payments with Visa or Mastercard at mountprospect.org (no convenience fee applies). There is also a drop box in the parking garage and at the Emerson Street entrance of Village Hall where payments can be dropped after regular business hours. Payments can also be made in person at the Finance Department, located on the first floor of Village Hall (50 S. Emerson Street).



ect.org